

TA374 Managing Absence Balances

Managing Absence Balances Overview

There are various reasons why an entitlement balance adjustment may be required. Some examples include:

- An employee is granted a special absence that needs to be added (e.g., Annual Leave Incentive, Employee Recognition, Educational Leave)
- An exception to a current absence
- A retroactive change that is unable to process automatically
- Clearing out leave balances when an employee terminates
- An employee donating leave or receiving donated leave

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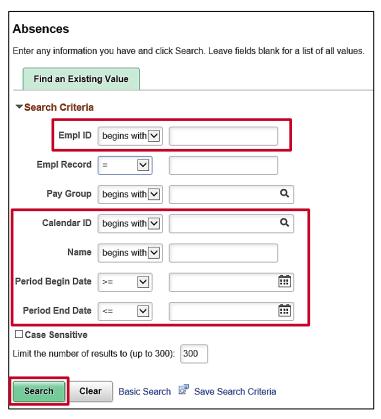


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Entering a New Absence Entitlement

1. To enter a new absence entitlement for an employee, navigate to the **Absences** page using the following path:

Navigator > Global Payroll & Absence Mgmt > Payee Data > Adjust Balances > Absences
The Absences Search page displays.



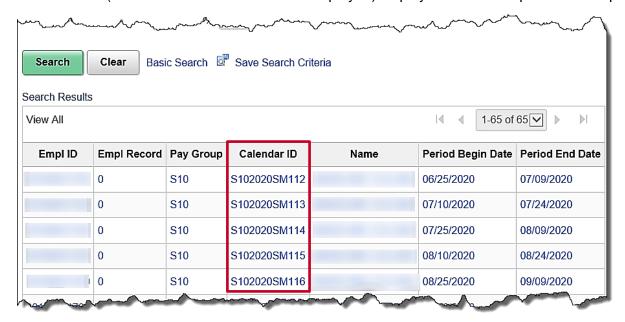
- 2. Enter the Employee ID or name of the employee for whom you are adding an Absence Entitlement for in the corresponding field.
- 3. Enter/select the applicable value for one of the following fields:
 - a. Calendar ID: Parameter for the Absence Calculation process that identifies the pay period for which the new entitlement should be made effective. It can be a past, current, or future pay period
 - b. **Period Begin Date**: The pay period begin date when the new entitlement should be effective
 - c. **Period End Date**: The pay period end date of when the new entitlement should be effective
- Click the Search button.

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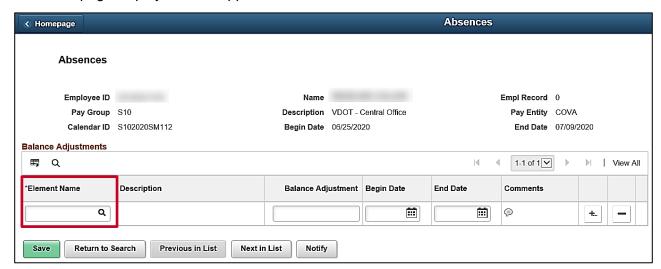
The search results (Calendar IDs available for the employee) display in the bottom portion of the page.



5. Select the applicable Calendar ID for the effective date of the change by clicking the corresponding link in the **Calendar ID** column.

Note: Verify the **Pay Group** is consistent with the employee's **Job Data** page. Select the **Pay Period Begin Date** and the **Pay Period End Date** for which the balance should be available for the employee. Selecting the incorrect **Calendar ID** may result in incorrect processing of the adjustment.

The **Absences** page displays for the applicable Calendar ID.



- 6. The header section of the page populates based on the Calendar ID previously selected. Review the information to confirm that the correct selection was made.
- 7. Click the **Element Name** field **Look up** icon.

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The **Look Up Element** page displays in a pop-up window.



8. Select the applicable entitlement type (Element Name) by clicking the corresponding link in the **Element Name** column.

The **Absences** page displays with the selected Element Name and the **Description** field defaults based on the **Element Name** selected.



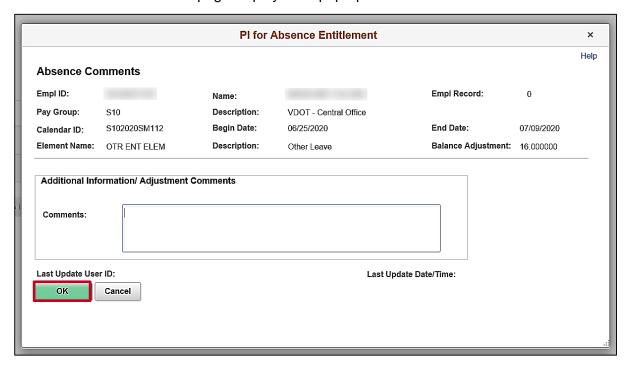
- 9. Enter the number of hours for the entitlement in the **Balance Adjustment** field as a positive number.
- 10. The **Begin Date** and **End Date** fields default based on the Calendar ID previously selected. Click the icon in the **Comments** field.

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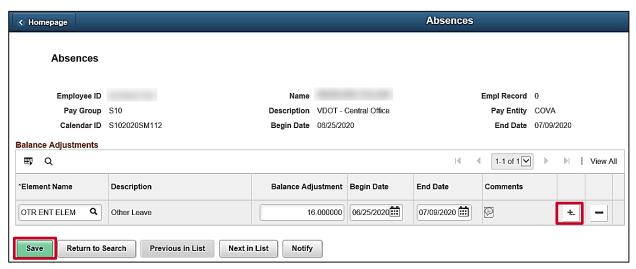
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The PI for Absence Entitlement page displays in a pop-up window.



- Enter a brief comment in the Comments field regarding the adjustment.
- 12. Click the OK button.

The **Absences** page displays.



- 13. If additional Absence Entitlements need to be entered for the same period, click the **Add a Row** icon (+), and repeat steps 7 12. If not, proceed to step 14.
- 14. Click the **Save** button.

Note: Entitlements added in the current open period and prior periods will be processed the next time the Absence Calculation process runs (daily).

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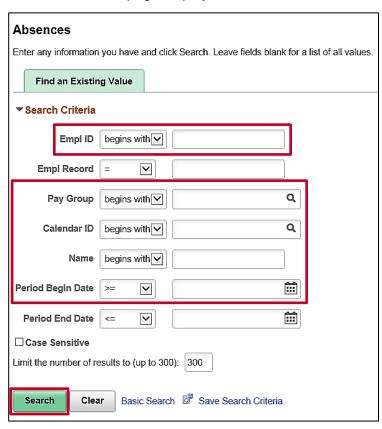
Manually Adjusting an Existing Absence Entitlement Balance

When an employee has an existing Absence Entitlement that needs to be adjusted, you will use the **Absences** page to make the adjustment.

1. Navigate to the **Absences** page using the following path:

Navigator > Global Payroll & Absence Mgmt > Payee Data > Adjust Balance > Absences

The **Absences Search** page displays.



- 2. Enter the Employee ID or name of the employee for whom you are making the adjustment for in the corresponding field.
- 3. Enter/select the applicable Pay Group using the **Pay Group Look Up** icon.
- 4. Enter/select the applicable value for one of the following fields:
 - a. Calendar ID: Parameter for the Absence Calculation process that identifies the pay period for which the adjustment should be made effective. It can be a past, current, or future pay period
 - b. **Period Begin Date**: The pay period begin date when the absence should be effective

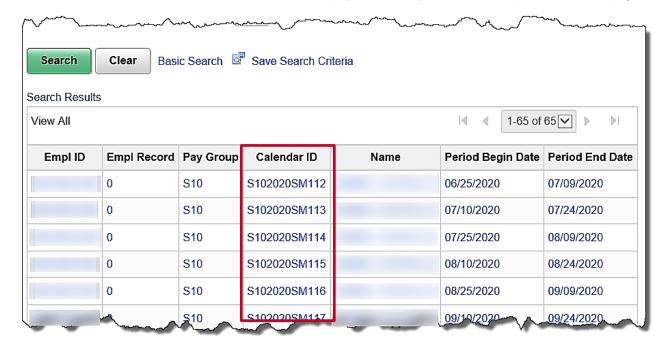
Click the **Search** button.

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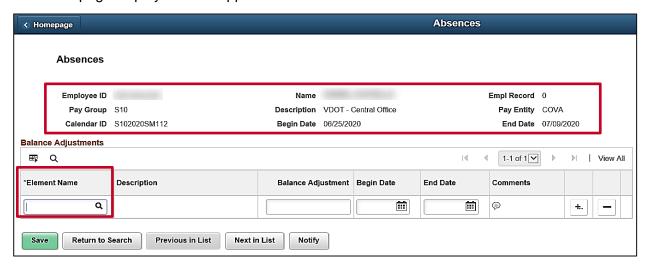
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The search results (Calendar IDs available for the employee) display in the bottom portion of the page.



6. Select the applicable Calendar ID for the effective date of the change by clicking the corresponding link in the **Calendar ID** column.

The **Absences** page displays for the applicable Calendar ID.



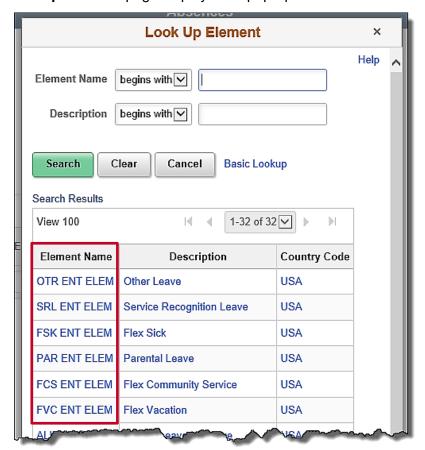
- 7. The header section of the **Absences** page populates based on the Calendar ID previously selected. Review the information to confirm that the correct selection was made.
- 8. Click the **Element Name** field **Look up** icon.

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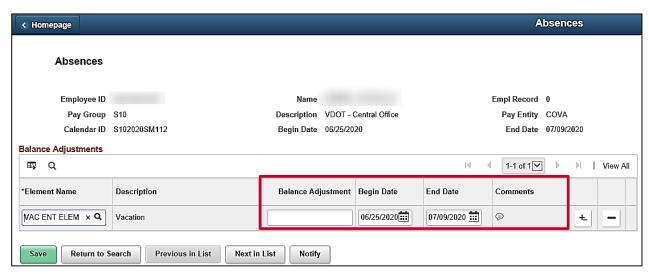
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The **Look Up Element** page displays in a pop-up window.



9. Select the applicable entitlement type (Element Name) being adjusted by clicking the corresponding link in the **Element Name** column.

The **Absences** page displays with the selected Element Name and the **Description** field defaults based on the Element Name selected.



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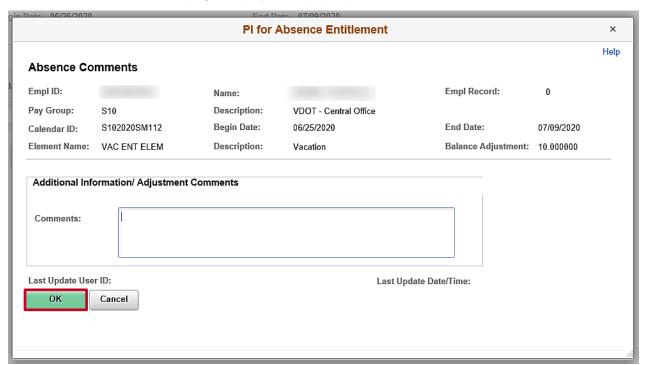
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Enter the number of hours being adjusted in the Balance Adjustment field.

Note: This is the number of hours you want to adjust the balance by (not the number of hours you want the balance to be). Increases are entered as a positive number and decreases are entered as a negative number (enter – (minus) in front of the number of hours you want deducted from the balance).

11. The **Begin Date** and **End Date** fields default based on the Calendar ID previously selected. Click the icon in the **Comments** field.

The PI for Absence Entitlement page displays in a pop-up window.



- 12. Enter a brief comment in the **Comments** field regarding the reason for the adjustment.
- 13. Click the **OK** button.

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The **Absences** page displays.



- 14. If additional Absence Entitlement balances need to be adjusted for the same period, click the **Add a Row** icon (+), and repeat steps 8 13. If not, proceed to step 15.
- 15. Click the Save button.

Note: Adjustments made in the current open period and prior periods will be processed the next time the Absence Calculation process runs (daily).

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Zeroing Out Leave Balances

To zero out leave balances, follow the steps outlined in the **Manually Adjusting an Existing Absence Entitlement Balance** section of this job aid. Follow those steps and apply these additional guidelines:

- Calendar Period: For a terminated employee, select the period that contains the employee's last day worked
- **Balance Adjustment** field: Enter the number of hours equal to the employee's current entitlement balance as a negative number
- **Comments** field: Enter a comment pertaining to the reason for zeroing out the balance (e.g., employee terminated)

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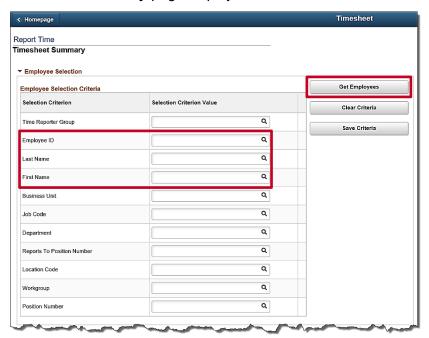
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Zeroing Out Compensatory and Overtime Leave Balances

1. Navigate to the **Timesheet** page using the following path:

Navigator > Manager Self Service > Time Management > Report Time > Timesheet

The **Timesheet Summary** page displays.

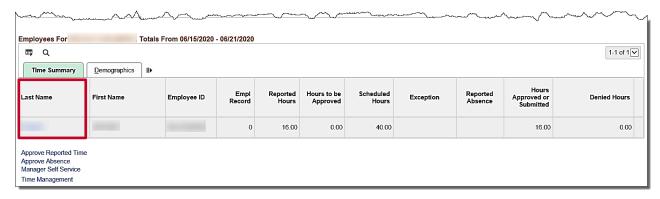


2. Enter the Employee ID or name of the employee for whom you are zeroing out balances for in the corresponding field.

Note: You can search by Employee Record or Name using the corresponding fields. However, it is recommended to use the Employee ID as it is a unique identifier for each employee.

3. Click the **Get Employees** button.

The search results display within the **Employees For** section in the bottom portion of the page.



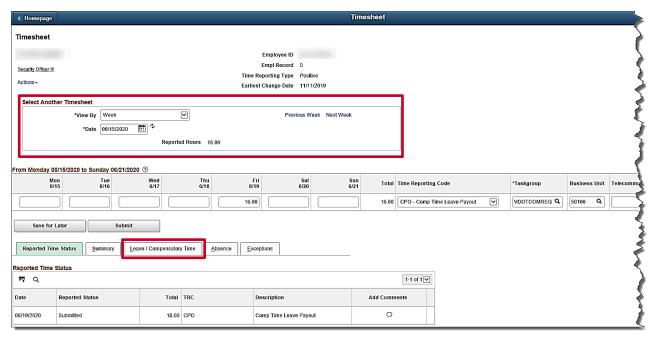
4. Click the **Last Name** link for the applicable employee.

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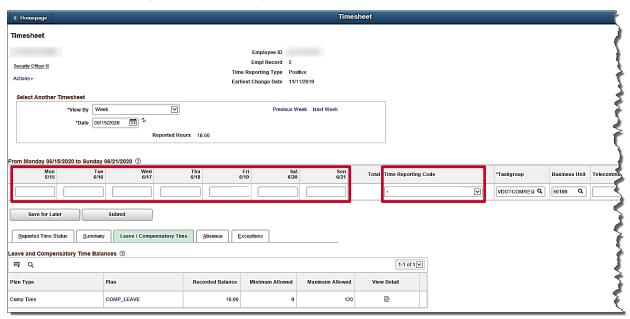
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The **Timesheet** page displays for the applicable employee with the **Reported Time Status** tab displayed by default.



- 5. Use the fields within the **Select Another Timesheet** section as needed to select the Timesheet for the week that contains the employee's last day of work.
- 6. Click the **Leave / Compensatory Time** tab.

The **Leave / Compensatory Time** tab displays.



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7. Enter the number of hours being paid out (equal to current balance) in the applicable date field (employee's last day of work).

Note: You may enter values greater than 24 hours on that day in order to accommodate a full payout.

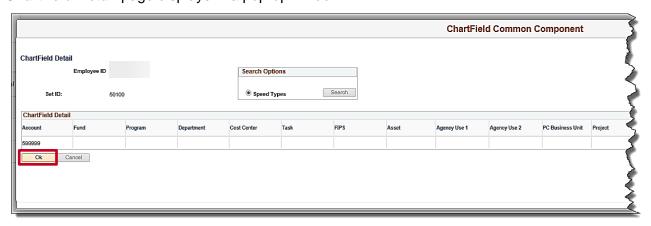
- 8. Select the "CPO" code for Comp Leave payout or the "OPO" code for Overtime Leave Payout in the Time Reporting Code (TRC) field.
- 9. Scroll to the right side of the page.

The rest of the **Timesheet** page displays.



- 10. If the ChartField link displays on the Timesheet page and is required, click the ChartFields link.
- 11. If the Timesheet does not contain a **ChartFields** link, proceed to step 13.

The Chartfield Detail page displays in a pop-up window.



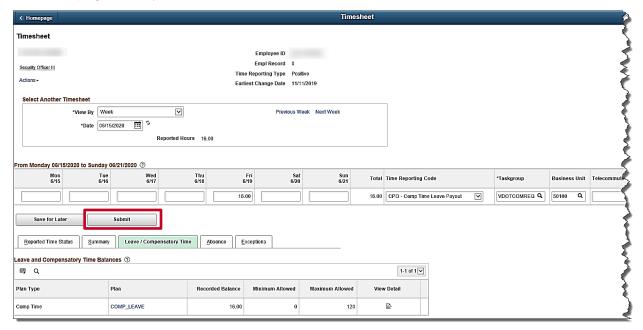
12. Click the **OK** button to accept the default values that display and return to the **Timesheet** page.

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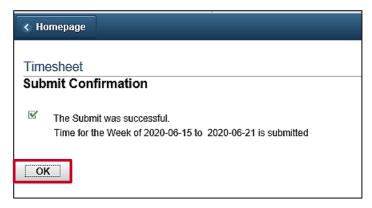
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The **Timesheet** page displays.



13. Click the Submit button.

The **Submit Confirmation** page displays.



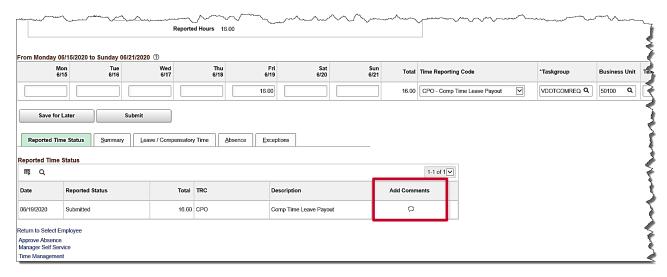
14. Click the **OK** button.

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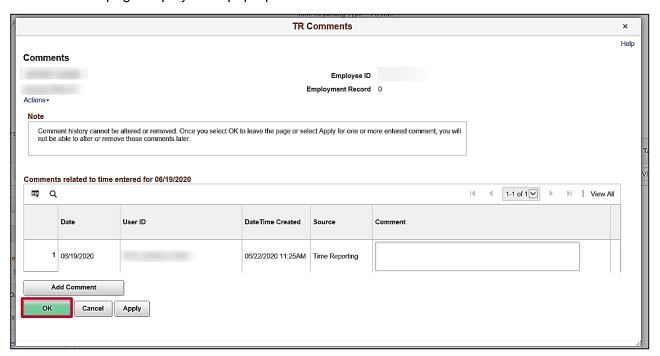
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15. The **Timesheet** page displays.



16. Click the icon in the Add Comments field.

The **TR Comments** page displays in a pop-up window.



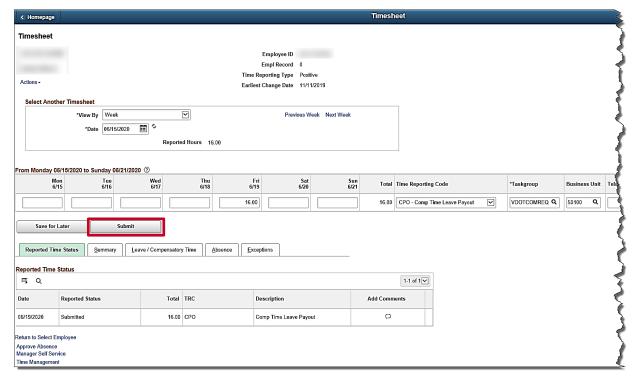
- 17. Enter a brief comment in the **Comment** field regarding the adjustment.
- 18. Click the **OK** button.

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The **Timesheet** page displays.



19. Click the **Submit** button to submit the time for processing.

Note: See the section of this Job Aid titled **References Validating Absence Balances** for a list of reports, queries, and other Job Aids to reference for validating that adjustments and leave balances processed as expected.

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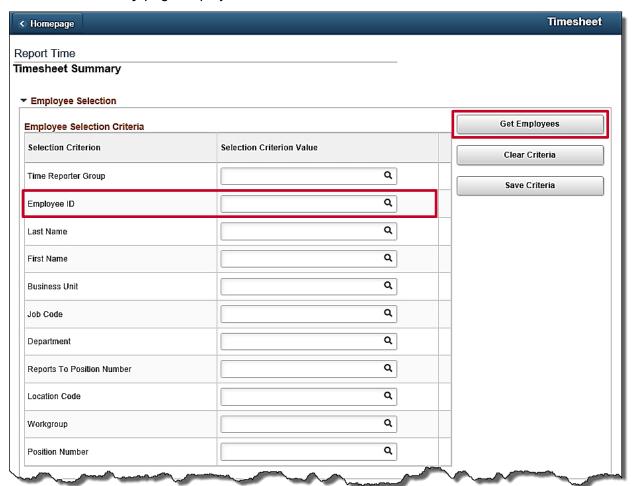
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Adjusting Compensatory and Overtime Leave Balances

1. Begin by navigating to the employee **Timeshee**t page using the following path:

Navigator > Manager Self Service > Time Management > Report Time > Timesheet

The **Timesheet Summary** page displays.



2. Enter the employee ID in the **Employee ID** field.

Note: You can also search by Employee Record or Name using the corresponding fields. However, it is recommended to use the Employee ID as it is a unique identifier for each employee.

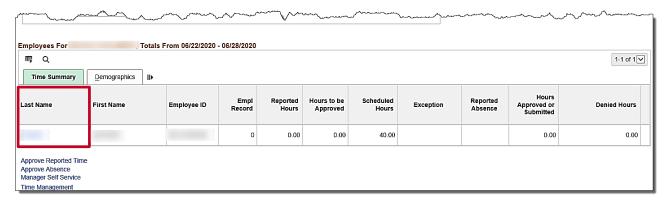
3. Click the **Get Employees** button.

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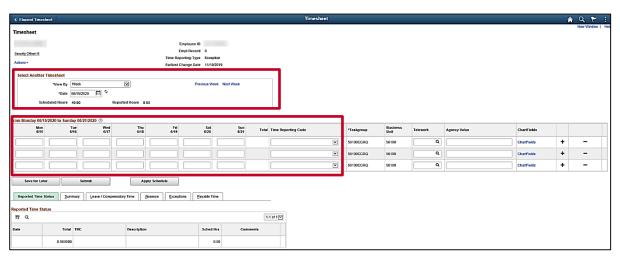
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The search results display within the **Employees For** section in the bottom portion of the page.



4. Click the **Last Name** link for the applicable employee.

The **Timesheet** page displays for the applicable employee with the **Reported Time Status** tab displayed by default.



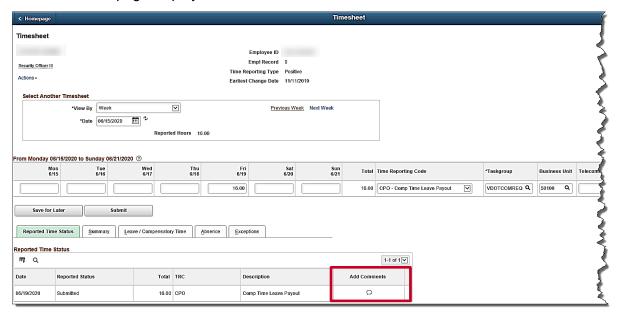
- 5. Use the fields within the **Select Another Timesheet** section as needed to select the Timesheet for the week or day where you want the adjustment to be effective.
- 6. Enter the number of Compensatory leave adjustment hours in the appropriate day field.
- 7. Select the appropriate Time Reporting Code (TRC) using the **Time Reporting Code** field dropdown button.
- 8. Scroll down on the **Timesheet** page as needed.

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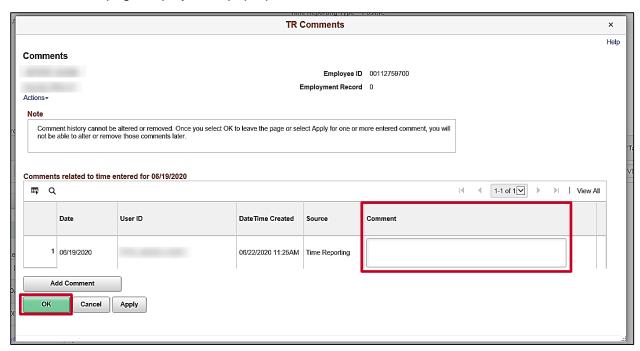
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The remainder of the page displays.



9. Click the icon in the Add Comments field.

The **TR Comments** page displays in a pop-up window.



10. Enter a brief comment in the **Comment** field regarding the adjustment.

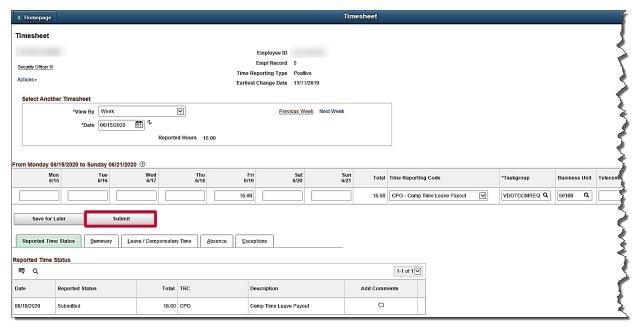
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11. Click the **OK** button to return to the **Timesheet** page.

The **Timesheet** page displays.



- 12. Repeat steps 6 11 for each leave type that needs to be adjusted on this Timesheet.
- 13. Click the **Submit** button to submit the time for processing. No additional approval is required.

Note: Use the fields within the **Select Another Timesheet** section as needed to navigate to the Timesheet for another adjustment after submitting the adjustments for this Timesheet.

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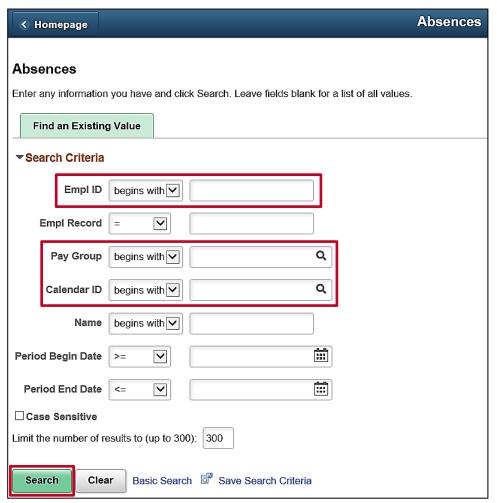


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Leave Donation Process

1. Navigate to the **Absences** page using the following path:

Navigator > Global Payroll & Absence Mgmt > Payee Data > Adjust Balances > Absences
The Absences Search page displays.



2. Enter the Employee ID in the **Empl ID** field for the employee that is donating leave.

Note: You can also search by Employee Record or Name using the corresponding fields. However, it is recommended to use the Employee ID as it is a unique identifier for each employee.

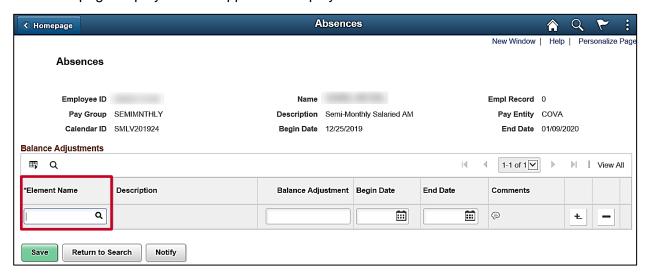
- 3. Enter or select the applicable Pay Group using the **Pay Group Look Up** icon.
- 4. Enter/select the Calendar ID or period begin date using the corresponding field.
- 5. Click the **Search** button.

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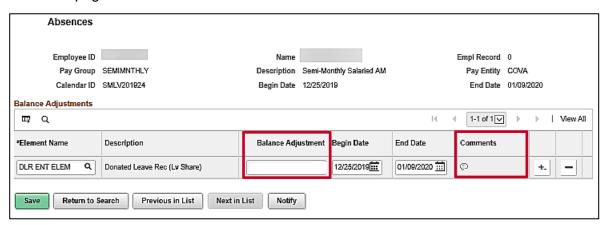
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The **Absences** page displays for the applicable employee.



- The Header section populates based on the data entered on the **Absences Search** page. Review the information to confirm that the correct selection was made.
- 7. Enter/select "DLR DON ELEM" in the Element Name field.

The **Absences** page refreshes.



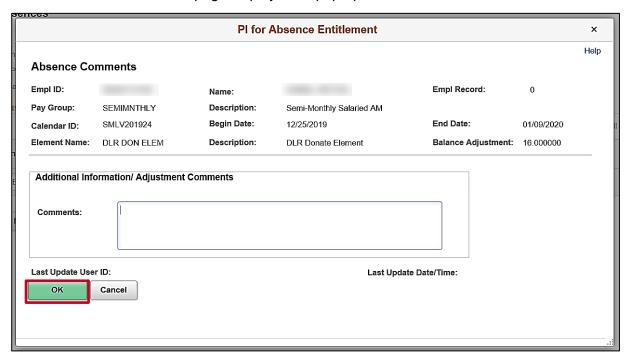
- 8. The **Description** field defaults based on the element name selection. The **Begin Date** and **End Date** fields default based on the Calendar ID selection. Do not change.
- 9. Enter the hours being donated as a positive number in the Balance Adjustment field.
- 10. Click the icon in the Comments field.

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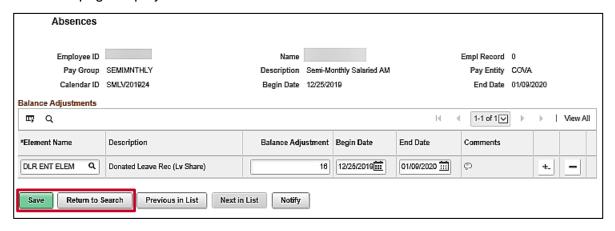
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The **PI for Absence Entitlement** page displays in a pop-up window.



- 11. Enter a brief comment in the Comments field.
- 12. Click the **OK** button.

The **Absences** page displays.



13. Click the Save button.

You have completed the adjustment for the donor. Now the adjustment must be made for the recipient.

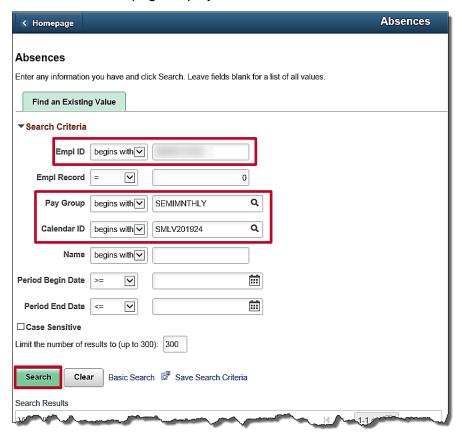
Click the Return to Search button.

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The **Absences Search** page displays.



15. Delete the donor's Employee ID in the **Empl ID** field.

Note: If you use the **Clear** button, capture the Calendar ID first as the Calendar ID of the leave recipient should match the Calendar ID for the person who donated leave.

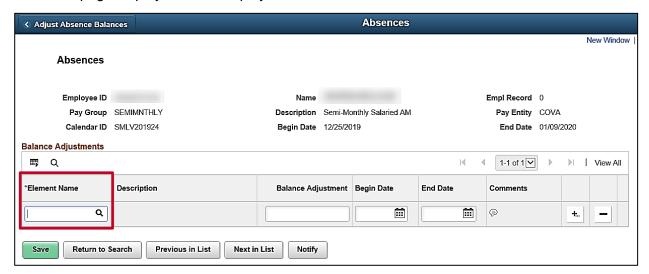
- 16. Enter the recipient's Employee ID in the Empl ID field.
- 17. The **Pay Group** field should be changed or entered based on the Pay Group of the recipient.
- 18. The Calendar ID should match the Calendar ID entered for the person who donated the leave.
- 19. Click the Search button.

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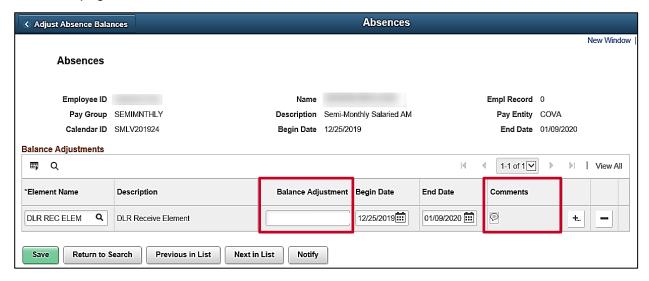
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The **Absences** page displays for the employee who will receive the donated leave.



- 20. The Header section populates based on the data entered on the **Absences Search** page. Review the information to confirm that the correct selection was made.
- Enter/select "DLR REC ELEM" In the Element Name field.

The **Absences** page refreshes.



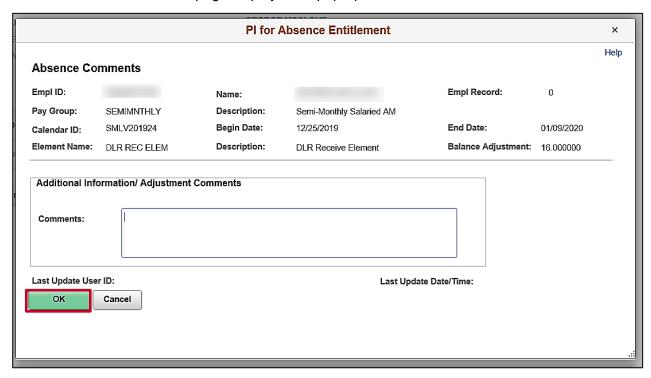
- 22. The **Description** field defaults based on the element name selection. The **Begin Date** and **End Date** fields default based on the Calendar ID selection. Do not change.
- 23. Enter the hours being received as a positive number in the **Balance Adjustment** field.
- 24. Click the icon in the **Comments** field.

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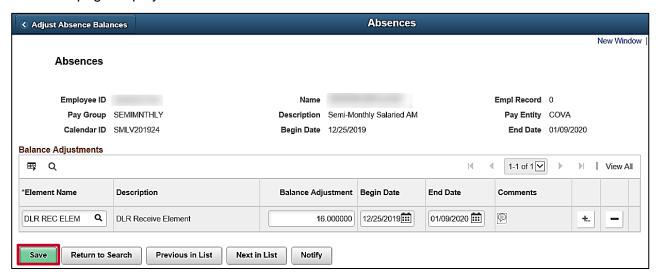
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The **PI for Absence Entitlement** page displays in a pop-up window.



- 25. Enter a brief comment in the Comments field.
- 26. Click the **OK** button.

The **Absences** page displays.



27. Click the **Save** button. The adjustment process for leave donation is complete.

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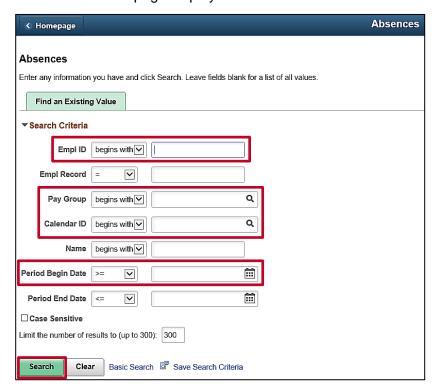


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Returning Unused Leave Donation Time

1. In the event that an employee does not use all the donated leave, hours not used can be returned to the donor using the Absences page. Navigate to the **Absences** page by following this path:

Navigator > Global Payroll & Absence Mgmt > Payee Data > Adjust Balances > Absences
The Absences Search page displays.



- 2. Enter the employee ID in the **Empl ID** field for the employee who donated hours that were not fully used by the recipient.
- 3. Enter the applicable Pay Group for the donor in the **Pay Group** field.
- 4. Enter the Calendar ID in the **Calendar ID** field or the period begin date in the **Period Begin Date** field.

Note: This is the period the leave should be returned to the original donor(s) in.

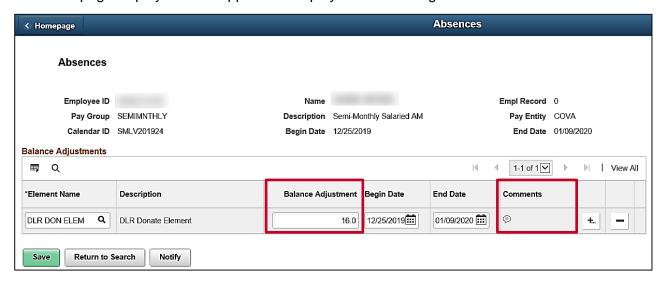
5. Click the **Search** button.

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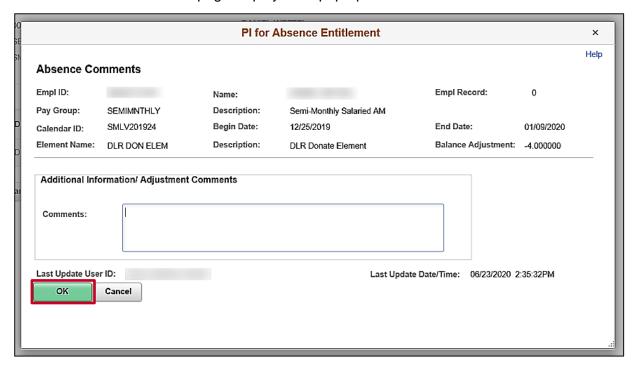
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The **Absences** page displays for the applicable employee with the original donation information.



- 6. Update the **Balance Adjustment** field by overwriting the original number of hours donated with the number of hours being returned (entered as a negative number).
- 7. Click the icon in the **Comments** field.

The **PI for Absence Entitlement** page displays in a pop-up window.



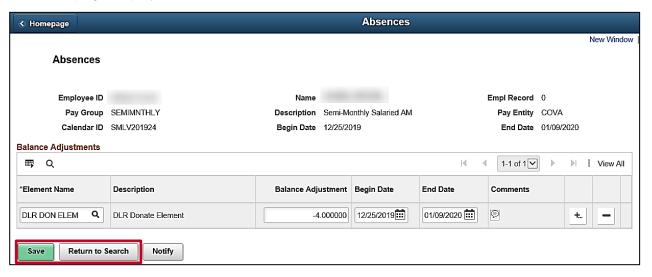
- 8. Enter a brief comment in the **Comments** field.
- 9. Click the **OK** button.

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The **Absences** page displays.

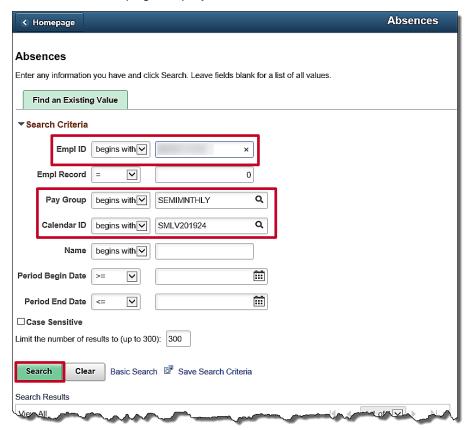


10. Click the **Save** button.

Next, the adjustment must be made for the recipient to remove the unused hours.

Click the Return to Search button.

The **Absences Search** page displays.



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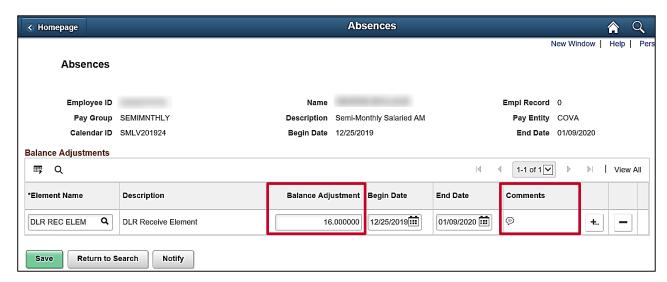
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12. Delete the donor's Employee ID in the **Empl ID** field.

Note: If you use the **Clear** button, capture the Calendar ID first as the Calendar ID of the leave recipient should match the Calendar ID for the person who donated leave.

- 13. Enter the Employee ID in the **Empl ID** field for the employee returning the donated leave.
- 14. The **Pay Group** field should be changed or entered based on the Pay Group of the recipient.
- 15. The Calendar ID should match the Calendar ID entered for the person who donated the leave.
- 16. Click the Search button.

The **Absences** page displays for the applicable employee with the original leave receipt information.



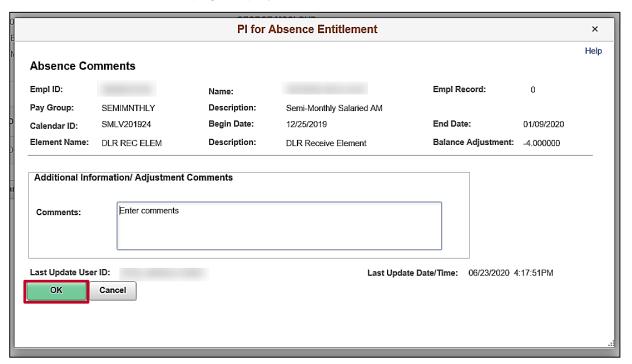
- 17. Update the **Balance Adjustment** field by overwriting the original number of hours received with the number of hours being returned (entered as a negative number).
- 18. Click the icon in the Comments field.

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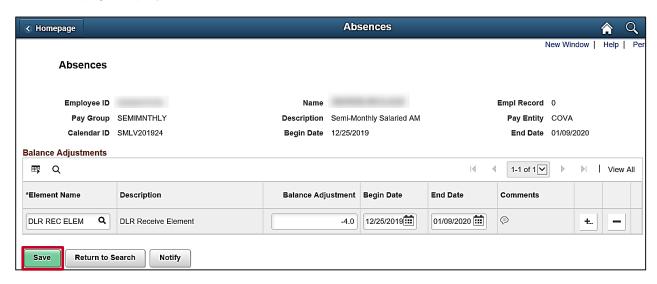
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The PI for Absence Entitlement page displays.



- 19. Enter a brief comment in the Comments field.
- 20. Click the OK button.

The **Absences** page displays.



21. Click the Save button. The adjustment process for returning unused leave donation is complete.

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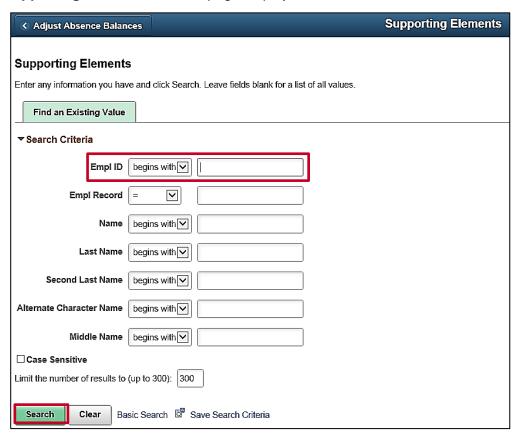
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Transferring From one Agency to Another Agency

1. To transfer Annual Leave or Traditional Sick time balances for an employee being transferred to another State Agency, navigate to the **Supporting Elements** page by following this path:

Navigator > Global Payroll & Absence Mgmt > Payee Data > Create Overrides > Supporting Elements

The **Supporting Elements Search** page displays.



2. Enter the **Empl ID** or your search criteria.

Note: You can search by Employee Record or Name using the corresponding fields. However, it is recommended to use the Employee ID as it is a unique identifier for each employee.

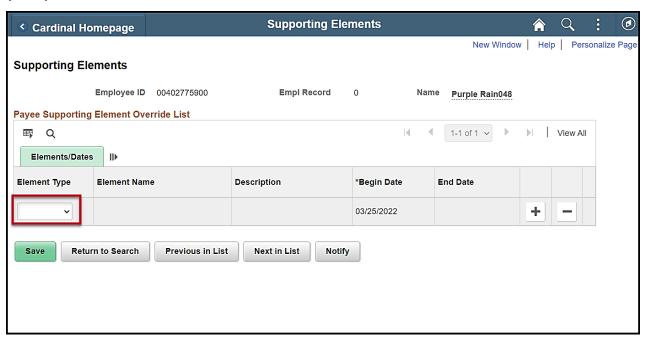
3. Click the **Search** button.

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The **Supporting Elements** page displays for the applicable employee with the **Elements/Dates** tab displayed by default.



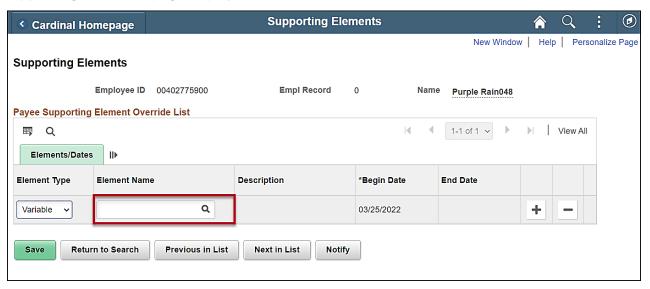
4. Select an Element Type of "Variable" in the new row using the dropdown button.

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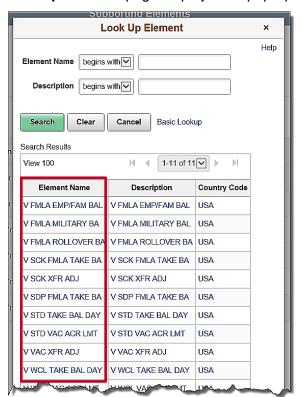
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The **Supporting Elements** page displays.



5. Click the **Element Name** field **Look up** icon. The **Element Name** field for the new row is now editable.

The **Look Up Element** page displays in a pop-up window.



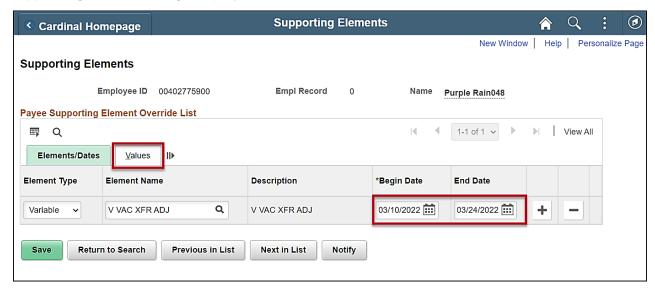
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6. Select "V VAC XFER ADJ" to update the vacation time balance or select "V SCK XFR ADJ" to update the sick time balance.

The **Supporting Elements** page displays.



The **Begin Date** field defaults to the current system date.

Note: This date determines the date which the transferred balance can be used by the employee and should be the first day of the employee's first pay period at your agency/company.

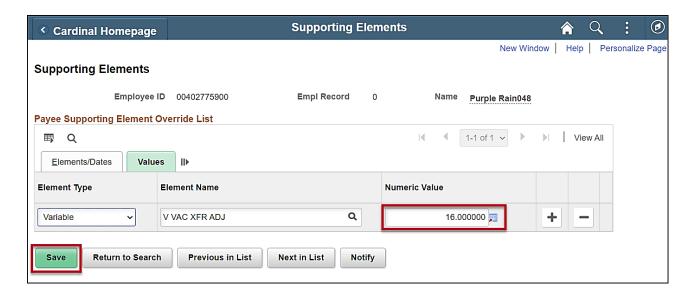
- 7. Select the **Pay Period Begin Date** and the **Pay Period End Date** of the employee's first pay period at your agency/company using the **Calendar** icon.
- 8. Click the Values tab.

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The **Values** tab displays on the **Supporting Elements** page.



- 9. Enter the number of hours the employee is transferring from the other agency in the **Numeric Value** field for the corresponding row.
- 10. Click the Save button.

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References Validating Absence Balances

Absence Management Administrators should confirm that all adjustments processed as expected and validate the employee's balances after the next Absence Calculation process has run. Below is a list of tools available and all can be found on the Cardinal Project website:

- Employee Leave Report see the Job Aid titled HCM Reports Catalog
- Absence Accumulator Results query see the Job Aid titled HCM Reports Catalog
- Terminated EE with Leave Balance guery see the Job Aid titled HCM Reports Catalog
- Results by Calendar/Calendar Group online pages see the Job Aid titled TA374 Results by Calendar/Calendar Group for more details
- View Absence Balances using online pages see the course titled TA374 Absence
 Management Maintenance for more details

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